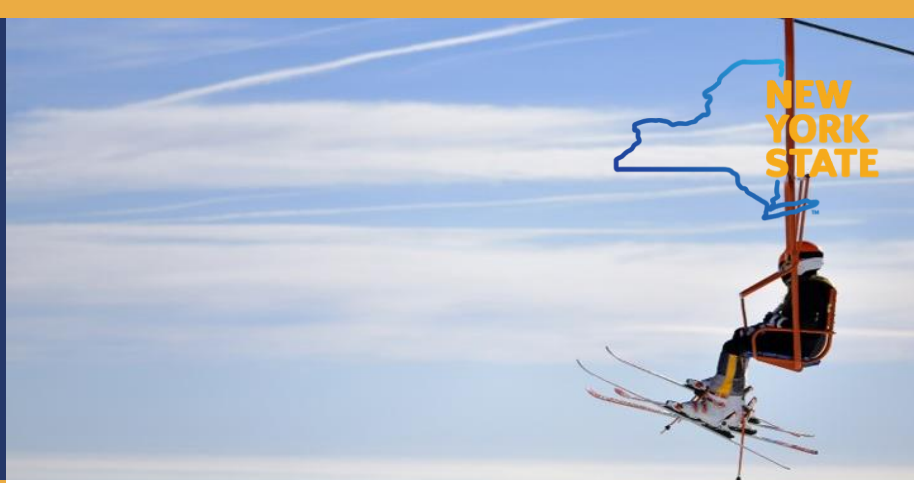




Reopening New York

Ski Facility Guidelines for Employers and Employees



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	Mandatory	Recommended Best Practices
Physical Distancing	<ul style="list-style-type: none"> ✓ Limit total ski facility capacity to ensure that a distance of at least 6 ft. can be maintained among individuals, including employees and patrons, except for individuals who are members of the same immediate party/household/family. Employees and patrons must only be permitted entry to the ski facility and property if they: <ul style="list-style-type: none"> • Wear an acceptable face covering at all times, unless they are eating, drinking (e.g., seated in a designated area), or actively engaged in skiing, provided that they are over age 2 and able to medically tolerate such covering. • Sign-in upon entering the facility (or remotely), providing their full name, address, and phone number for use in contact tracing efforts. Facilities must maintain a record of sign-in data for minimum of 28 days and make such data available to state and local health departments upon request. • If applicable (e.g. employees, patrons receiving instruction), complete and pass a daily health screening, as described below. ✓ Implement a property-specific capacity limit for outdoor areas during seasonal peak days to ensure that the number of patrons on the premises at any given time does not jeopardize the ability of employees to enforce, and patrons to comply with, the requirements contained in this guidance. <ul style="list-style-type: none"> • Facilities must identify the busiest days of their previous season(s), as defined by number of patrons who visited their premises, and adopt operational changes to reduce the density and probability for congregation on those days. ✓ Limit capacity within any indoor lodge space to no more than 50%, exclusive of employees. All individuals must only be permitted entry into the lodge if they wear a face covering, provided they are over age 2 and able to medically tolerate such covering. ✓ Ensure 6 ft. of distance is maintained among individuals at all times, unless safety or the core activity requires a shorter distance (e.g., assisting a downed skier), except for members of the same immediate party/household/family. 	<ul style="list-style-type: none"> ✓ Consider the following operational changes to reduce capacity on peak days: <ul style="list-style-type: none"> • Limit daily ticket/day pass sales to no more than 75% of historical/average sales for high volume days; • Allow only members/season passes to use the facility and premises; • Ensure sufficient staff are present in areas of increased density to prevent gatherings; • Extend operating hours to spread high volume of patrons over additional time; and/or • Implement other capacity reduction measures (e.g., closing 25% of parking spots/areas). ✓ Encourage patrons to limit time in lodges to brief intervals to allow for appropriate social distancing. ✓ Consider alternative methods to increase available lodge space (e.g., temporary structures, heated patios) to facilitate appropriate social distancing. ✓ Open gondola windows to ensure increased air flow. ✓ Mail pre-purchased tickets in advance and use reloadable tickets to avoid congestion at the point of ticket sales. ✓ Encourage the use of touchless payment options, when available, minimizing handling of cash, credit cards, lift tickets, reward cards, and mobile devices, where possible. ✓ On ski shuttles: <ul style="list-style-type: none"> • Put in place measures to encourage social distancing, using tape, signs, or other markers. • Ensure windows remain open, to the extent possible. • Ensure boarding, loading, and unloading is performed in an orderly manner to avoid close contact. • Provide hand sanitizer for patrons entering/exiting, to the extent possible. ✓ Modify the use and/or restrict the number of work stations and employee seating areas so that individuals are at least 6 ft. apart.

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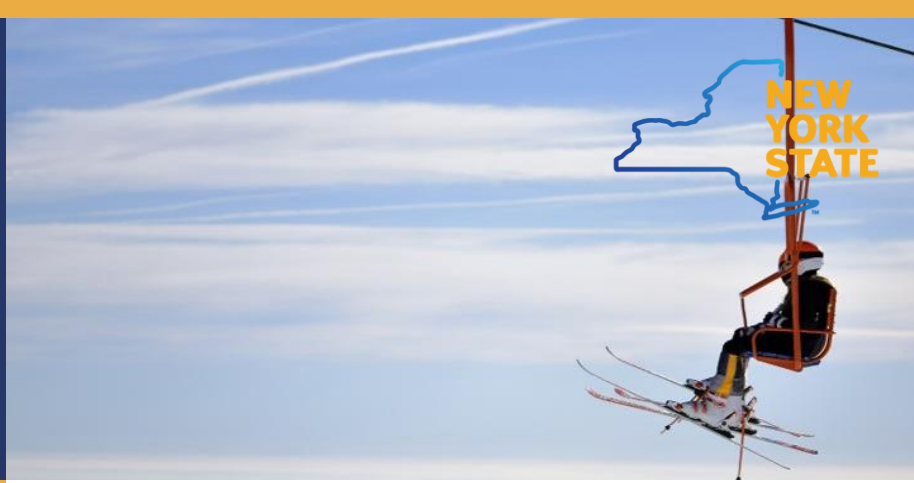
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	Mandatory	Recommended Best Practices
Physical Distancing (cont'd)	<ul style="list-style-type: none"> ✓ Ensure individuals not from the same immediate party/household/family maintain at least 6 ft. of distance while waiting for, and while on, ski lifts. ✓ Ensure lift attendants are available to assist with seating arrangements for gondolas/lifts, particularly those that accommodate 4 or more people. ✓ Ensure gondolas are reserved for individuals from the same immediate party/household/family; except 2 singles or doubles from different parties/households/families may sit on opposite ends of a gondola if social distancing can be maintained. ✓ Encourage patrons to purchase tickets in advance through the ticket process implemented for the facility (e.g., online portal, call-ahead, mail order, physical pick-up at pre-arranged times). ✓ Place visual cues to mark 6 ft. or more of distance in ticket pick-up and other facility waiting lines. ✓ Ensure that capacity and operations within ski shuttles adhere to DOH's "Interim COVID-19 Guidance for Public Transportation." <ul style="list-style-type: none"> • Implement protocols for ski shuttles that reflect how they will be adapted to keep patrons and employees safe (e.g., how members of the same party/household/family will be seated together, how social distancing will occur on shuttles, and whether shuttle schedules will be adapted). ✓ Put in place measures to reduce bi-directional foot traffic of customers. ✓ Put in place practices for social distancing in small areas, such as changing rooms, restrooms, and breakrooms. ✓ Ensure individuals are not sharing ski equipment, particularly rentals, without cleaning/disinfection between use, unless they are members of the same party/household/family. 	<ul style="list-style-type: none"> ✓ Install physical barriers in accordance with OSHA guidelines in areas where they would not affect air flow, heating, cooling, or ventilation. ✓ Stagger times for patrons at entrances and/or lift lines to minimize congestion or crowding of patrons. ✓ Encourage patrons to bring their own ski equipment (e.g., boots, skis, helmet) to the extent possible. ✓ Use appointments or reservations for ski rentals, and/or advance check-in for on-mountain activities (e.g., lessons, races) to ensure compliance with capacity restrictions. ✓ Encourage pre-order/pick-up outside for rental equipment to reduce indoor occupants. ✓ Post signage and distance markers denoting spaces of 6 ft. in all commonly used areas and any areas people may congregate (e.g., break rooms, equipment checkout areas, locker rooms). ✓ Encourage patrons in group ski lessons or activities to be from the same party/household/family. ✓ Where feasible, conduct adult lessons in group settings and child lessons in private or individual settings to account for patron ability to maintain social distancing and comply with face covering requirements. ✓ Where practicable, limit the numbers of entrances to the extent that it helps manage the flow of traffic into any indoor ski facility area or lodge space. ✓ Consider expanding outdoor food service seating areas, as well as grab-and-go dining options to be consumed in outdoor food service seating areas, to decrease occupancy in indoor areas. ✓ Encourage patrons to order food and beverages remotely and make items available for counter pick-up.

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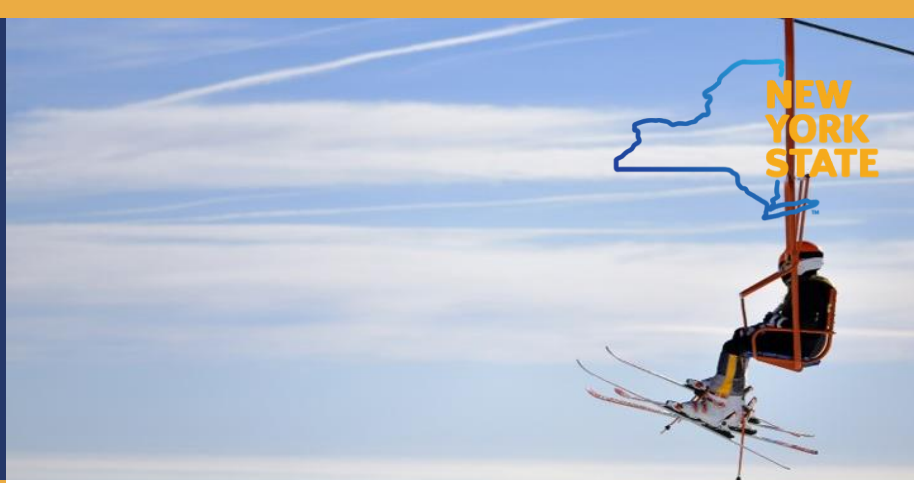
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Reopening New York

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	Mandatory	Recommended Best Practices
Physical Distancing (cont'd)	<ul style="list-style-type: none"> ✓ For both private and group ski lessons: <ul style="list-style-type: none"> • Use appointments, reservations, remote check-ins, and/or advance sign-ups to track capacity. • Ensure patrons attending classes or lessons have completed a daily health screening, as described below, prior to instruction. • Ensure individuals maintain appropriate social distance and wear acceptable face coverings. Occasional, brief contact to address a health or safety risk is permitted but must be conducted within the least amount of time possible. • Limit the number of participants to 10 or fewer people for adult lessons and 6 or fewer people for child lessons, exclusive of the instructor(s). ✓ Close amenities, where applicable, including whirlpools, saunas, and steam rooms; communal showers; self-serve bars and samplers; and/or water fountains. ✓ Ensure any professional ski training and racing areas operate in accordance with DOH's "Interim COVID-19 Guidance for Professional Sports Training Facilities" or "Interim COVID-19 Guidance for Professional Sports Competitions with No Fans," respectively. ✓ Monitor and control the flow of traffic into and within all ski facility areas, including but not limited to ski lodges, lift lines, and ski rental counters, to ensure adherence to capacity and distancing requirements. <ul style="list-style-type: none"> • Place visual cues to denote 6 ft. of distance in any lines (e.g., ticket pick-up, food service). ✓ Ensure any food services operate in accordance with DOH's "Interim COVID-19 Guidance for Food Services." ✓ Ensure ski rentals operate in accordance with DOH's "Interim COVID-19 Guidance for Retail Rental, Repair, and Cleaning Activities." ✓ Ensure patrons and trainers maintain distance to the maximum extent possible, considering occasional, brief contact (e.g., assist strapping on ski boots), which must be conducted within the least amount of time possible. 	<ul style="list-style-type: none"> ✓ Phase-in reopening activities to allow for operational issues to be resolved before activities return to normal levels. <ul style="list-style-type: none"> • Prioritize early access for season pass holders and/or local patrons as visitation increases during the beginning days and weeks of operations. • Consider any appropriate revisions to ticket cancellation and refund policies to encourage any ill patrons to stay home.

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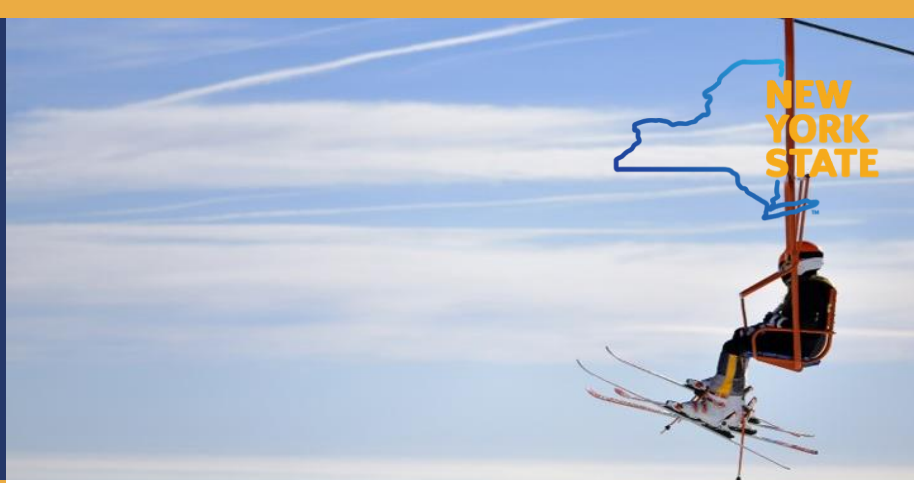
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	Mandatory	Recommended Best Practices
Air Handling and Building Systems	<ul style="list-style-type: none">✓ For ski facilities with central air handling systems, ensure central HVAC system filtration meets the highest rated filtration compatible with the currently installed filter rack and air handling systems, at a minimum MERV-13, or industry equivalent or greater, as applicable, and as certified and documented by a certified HVAC technician, professional, or company, ASHRAE-certified professional, certified retro-commissioning professional, or New York licensed professional building engineer.✓ For ski facilities with central air handling systems that cannot handle the abovementioned minimum level of filtration (i.e., MERV-13 or greater), have a certified HVAC technician, professional, or company, ASHRAE-certified professional, certified retro-commissioning professional, or New York licensed professional building engineer certify and document that the currently installed filter rack is incompatible with abovementioned minimum level of filtration and/or the air handling system would be unable to perform to the minimum level of heating and cooling that it was otherwise able to provide prior to the COVID-19 public health emergency if such a high degree of filtration (i.e., MERV-13 or greater) was installed.<ul style="list-style-type: none">• Retain such documentation for review by state or local health department officials to operate at a lesser filtration rating with additional ventilation and air filtration mitigation protocols.✓ Facilities that have a central air handling system who are unable to meet a filtration rating of MERV-13 or greater must adopt additional ventilation and/or air filtration mitigation protocols per CDC and ASHRAE recommendations, including:<ul style="list-style-type: none">• Performing necessary retro-commissioning of central systems, as well as testing, balancing, and repairs as needed;• Increasing ventilation rates and outdoor air ventilation to the extent possible;• Keeping systems running for longer hours, especially for several hours daily before and after occupancy;	<ul style="list-style-type: none">✓ For facilities with central HVAC system filtration at a minimum of MERV-13, or industry equivalent or greater, consider adopting additional ventilation and air filtration mitigation protocols per CDC and ASHRAE recommendations, particularly for buildings with air handling systems older than 15 years.<ul style="list-style-type: none">• Performing necessary retro-commissioning of central systems, as well as testing, balancing, and repairs as needed;• Increasing ventilation rates and outdoor air ventilation to the extent possible;• Keeping systems running for longer hours, especially for several hours daily before and after occupancy;• Disabling demand-controlled ventilation, where reasonable, and maintain systems that increase fresh air supply;• Maintaining relative humidity between 40-60% where possible;• Opening outdoor air dampers to reduce or eliminate recirculation to the extent possible;• Sealing edges of the filter to limit bypass;• Regularly inspecting systems and filters to ensure they are properly operating, and filters are appropriately installed, serviced, and within service life;• Opening windows to the extent allowable for occupant safety and comfort;• Installing appropriately designed and deployed ultraviolet germicidal irradiation (UVGI) to deactivate airborne virus particles; and/or• Using portable air cleaners (e.g., electric HEPA units), consider units that provide highest air change rate at appropriate performance level and do not generate harmful byproducts.

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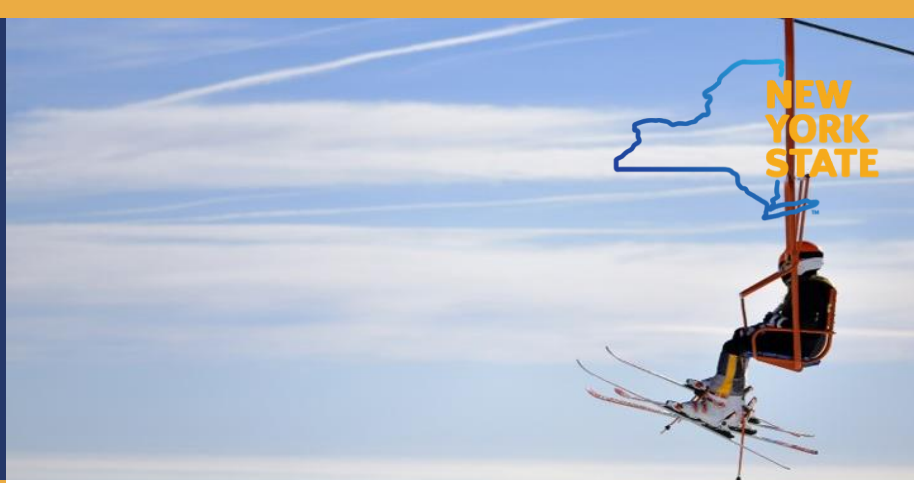
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Reopening New York

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	Mandatory	Recommended Best Practices
Air Handling and Building Systems (cont'd)	<ul style="list-style-type: none"> Disabling demand-controlled ventilation, where reasonable, and maintain systems that increase fresh air supply; Maintaining relative humidity between 40-60% where possible; Opening outdoor air dampers to reduce or eliminate recirculation to the extent possible; Sealing edges of the filter to limit bypass; Regularly inspecting systems and filters to ensure they are properly operating, and filters are appropriately installed, serviced and within service life; Opening windows to the extent allowable for occupant safety and comfort; Installing appropriately designed and deployed ultraviolet germicidal irradiation (UVGI) to deactivate airborne virus particles; and/or Using portable air cleaners (e.g., electric HEPA units), considering units that provide highest air change rate at appropriate performance level and do not generate harmful byproducts. <p>✓ Facilities that do not have central air handling systems must adopt additional ventilation and air filtration mitigation protocols per CDC and ASHRAE recommendations, including:</p> <ul style="list-style-type: none"> Regularly inspecting any room ventilation systems (e.g., window units, wall units) to ensure they are properly operating, and filters are appropriately installed, serviced and within service life. Keeping any room ventilation systems running for longer hours, especially for several hours daily before and after occupancy; Setting room ventilation systems to maximize fresh air intake, set blower fans to low speed and point away from occupants to the extent possible; Maintaining relative humidity between 40-60% where possible; Opening windows to the extent allowable for occupant safety and comfort; Setting any ceiling fans to draw air upwards away from occupants, if applicable; Prioritizing window fans to exhaust indoor air where possible; 	

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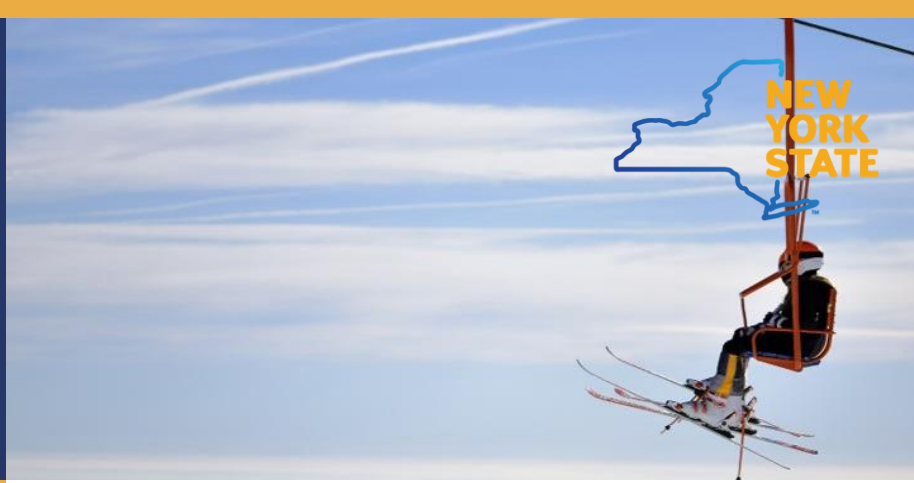
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	Mandatory	Recommended Best Practices
Air Handling and Building Systems (cont'd)	<ul style="list-style-type: none"> Avoiding using fans that only recirculate air or only blow air into a room without providing for appropriate exhaust; Installing appropriately designed and deployed ultraviolet germicidal irradiation (UVGI) to deactivate airborne virus particles; and/or Using portable air cleaners (e.g., electric HEPA units), considering units that provide highest air change rate at appropriate performance level and do not generate harmful byproducts. <p>✓ Before occupants return to a building that has been entirely closed, complete pre-return checks, tasks, and assessments to ensure a healthy and safe environment. These systems include, but are not limited to, mechanical systems, water systems, elevators, and HVAC systems.</p> <p>(See "Interim COVID-19 Guidance for Ski Facilities" for full details).</p>	
Protective Equipment	<ul style="list-style-type: none"> ✓ Ensure all employees and patrons, wear face coverings at all times, with the following exceptions: <ul style="list-style-type: none"> Individuals may be temporarily permitted to remove face coverings while eating or drinking, so long as they are seated and maintaining 6 ft. of distance from others, unless they are members of the same party/household/family. Individuals may be temporarily permitted to remove face coverings while skiing down the mountain, provided they maintain 6 ft. from others. ✓ Provide employees with an acceptable face covering at no cost to the employee. ✓ Train employees on how to adequately put on, take off, clean (as applicable), and discard PPE. ✓ Limit the sharing of objects and the touching of shared surfaces; or, require employees to wear gloves when in contact with shared objects; or, require employees to perform hand hygiene before and after contact. ✓ Encourage patrons to wear ski gloves when riding lifts. 	<ul style="list-style-type: none"> ✓ Install physical barriers, in accordance with OSHA guidelines, at check-out registers, ticket kiosks, concessions, or ticket stations, as feasible and where social distancing cannot be maintained.

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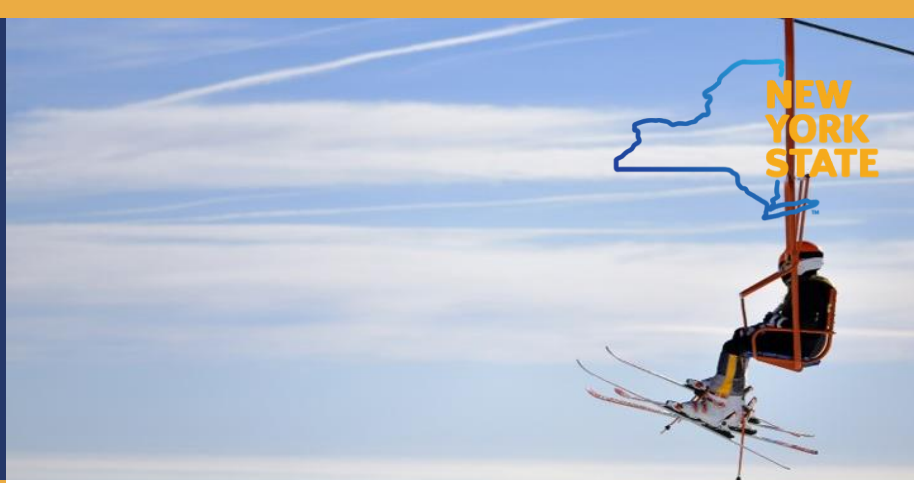
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	Mandatory	Recommended Best Practices
Hygiene, Cleaning, and Disinfection	<ul style="list-style-type: none"> ✓ Adhere to hygiene and cleaning and disinfection requirements as advised by the CDC and DOH, including “Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19,” and the “STOP THE SPREAD” poster, as applicable. Maintain logs that include the date, time, and scope of cleaning and disinfection. ✓ Provide and maintain hand hygiene stations on site: <ul style="list-style-type: none"> • For handwashing: soap, running warm water, and disposable paper towels. • For hand sanitizing: alcohol-based sanitizer containing at least 60% alcohol. • Make hand sanitizer available throughout the ski facility for use by employees and patrons. ✓ Conduct regular cleaning/disinfection of the facility and more frequent cleaning/disinfection for high risk areas and frequently touched surfaces (lifts and gondolas, as applicable). ✓ Ensure that rental equipment (e.g., skis, ski boots) is regularly (i.e., between each patron) cleaned and disinfected using products registered in NYS and identified by the EPA as effective against COVID-19. ✓ Locker rooms and restrooms must be cleaned and disinfected at least twice a day, or more often depending on frequency of use. ✓ Ensure distancing rules are adhered to by using signage, occupied markers, or other methods to reduce restroom capacity where feasible. ✓ Ensure shared workstations (e.g., check-in desks) are cleaned and disinfected between use by different employees. ✓ Ensure shared objects (e.g., payment devices), areas (e.g., seating areas), and/or surfaces are cleaned/disinfected daily, at a minimum. 	<ul style="list-style-type: none"> ✓ Touch-free hand sanitizer dispensers should be installed where possible. ✓ Place signage near sanitizer stations indicating that visibly soiled hands should be washed with soap and water; hand sanitizer is not effective on visibly soiled hands. ✓ Place receptacles around the facility for disposal of soiled items, including PPE. ✓ Have personnel, who are visible to patrons and visitors, designated for the cleaning and disinfection of lifts, gondolas, and other high-touch surfaces.

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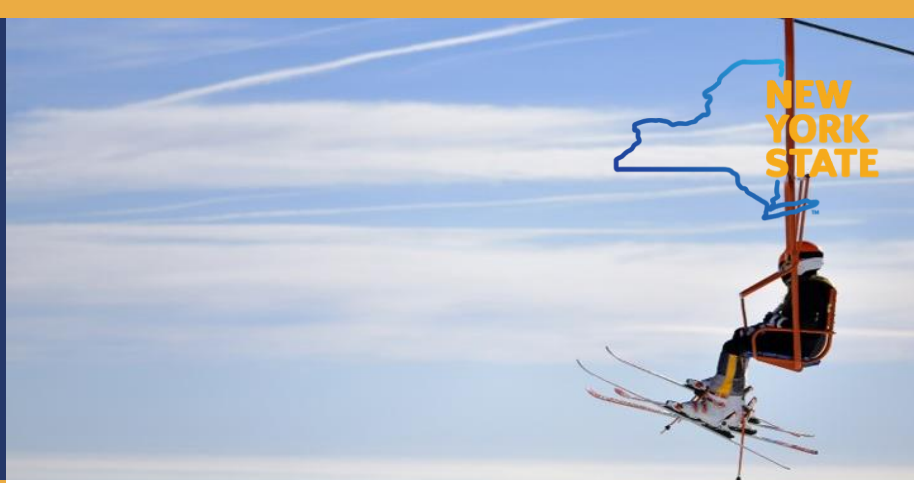
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	Mandatory	Recommended Best Practices
Communication	<ul style="list-style-type: none"> ✓ Affirm you have reviewed and understand the state-issued industry guidelines, and that you will implement them. ✓ Encourage individuals to adhere to CDC and DOH guidance regarding the use of PPE, specifically face coverings, through verbal communication and signage. ✓ Post signage inside and outside of the ski facility to remind employees and patrons to adhere to proper hygiene, social distancing rules, PPE use, and cleaning/disinfection protocols. 	<ul style="list-style-type: none"> ✓ Develop a communications plan that includes applicable instructions, training, signage, and information. Consider developing webpages, text and email groups, and social media campaigns.
Screening	<ul style="list-style-type: none"> ✓ Implement mandatory daily health screening practices for employees, and, where practicable, contractors and vendors, but such screening shall not be mandated for general patrons or delivery personnel; <ul style="list-style-type: none"> • Except for patrons who are engaged in group or private adult or child ski lessons or group activities, who must complete such a screening before entering the ski facility and prior to any instruction or ski activity. ✓ Screening must be completed using a questionnaire that asks, at a minimum, if the individual has: (a) knowingly been in close contact in the past 14 days with anyone who has tested positive for or had symptoms of COVID-19; (b) tested positive for COVID-19 through a diagnostic test in the past 14 days; (c) experienced any symptoms in the past 14 days; and/or (d) traveled within a state or country with community spread for longer than 24 hours within the past 14 days. ✓ Refer to DOH travel advisory for the most up to date information on states and countries with significant spread of COVID-19 and quarantine requirements. ✓ Require employees to immediately disclose if their responses to the questionnaire change, such as if they develop symptoms, during or outside of work hours. ✓ Ensure individuals who screen positive are not allowed to enter the facility and that employees who screen positive are sent home with instructions to contact a their healthcare provider for assessment and testing. 	<ul style="list-style-type: none"> ✓ Perform screening remotely, before individuals report to the ski facility, to the extent possible. ✓ Prevent individuals from intermingling in close or proximate contact with each other prior to completion of the screening. ✓ Temperature checks may also be conducted per Equal Employment Opportunity Commission or DOH guidelines.

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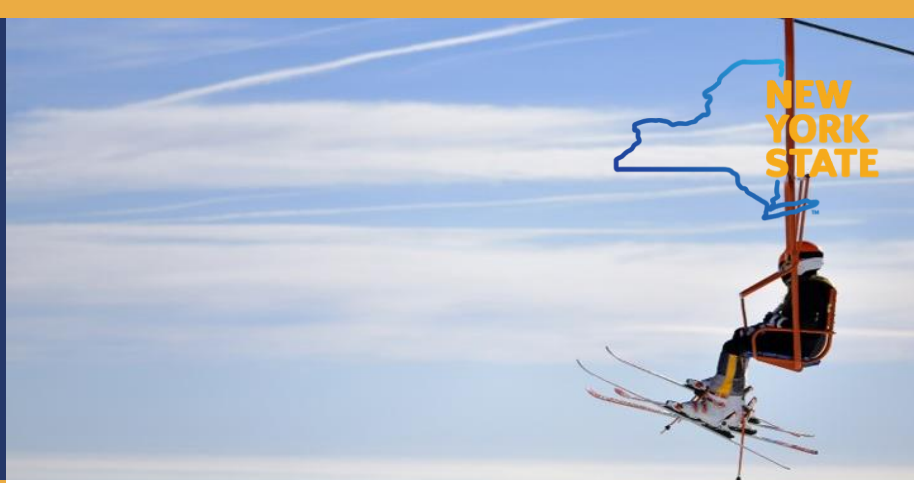
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	Mandatory	Recommended Best Practices
Screening (cont'd)	<ul style="list-style-type: none"> ✓ Ensure that any personnel performing screenings are appropriately protected from exposure to potentially infectious employees entering the ski facility. ✓ Immediately notify state and local health departments of any confirmed cases of COVID-19. ✓ Designate a central point of contact, responsible for receiving and attesting to having reviewed all questionnaire responses, with such contact also identified as the party for individuals to inform if they have symptoms. ✓ Maintain a sign-in log (i.e., sign-in data) of every person, including employees, patrons, and where practicable, contractors and vendors, who may have had close contact with other individuals at the workplace or area; excluding deliveries performed with PPE or contactless means. <ul style="list-style-type: none"> • The log must contain contact information, including each person’s full name, address, and phone numbers, such that all contacts may be identified, traced, and notified in the event of a positive COVID-19 case. ✓ In the case of an individual who interacted at the ski facility testing positive, cooperate with the state and local health department as required for contact tracing. 	