

KATHY HOCHUL Governor

BARBARA C. GUINN Acting Commissioner

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AGENCY NAME: Office of Temporary and Disability Assistance (OTDA)

Office of Temporary and Disability Assistance

DELIVERABLES ACHIEVED SINCE 2021

- Published a new report entitled <u>New York State Benefit Programs by the Numbers</u>, that provides statistics for OTDA's major benefit programs by Congressional, Senate and Assembly District. This unique report offers a comprehensive analysis of the state's Public Assistance Program (PA), the Supplemental Nutrition Assistance Program (SNAP), and the Home Energy Assistance Program (HEAP) across the diverse landscape of New York Senate, Assembly, and Congressional districts. This carefully compiled report presents detailed statistics and metrics, shedding light on the distribution, utilization, and impact of these crucial benefit programs within each district. By providing clear insights into the allocation of resources and the utilization of these programs, this report allows policymakers, stakeholders, and the general public to assess the effectiveness of social welfare policies and advocate for equitable access to vital support services across the state. The following is the link to this report: New York State Benefit Programs By the Numbers (ny.gov)
- 2. Created a consolidated reports section on OTDA website (<u>Resources and Reports | OTDA (ny.gov</u>)) to streamline access to frequently requested information from all divisions, facilitating a more efficient and transparent website. The consolidated reports section compiles essential data, reports, and other updates from across OTDA's multifaceted operations to foster greater accountability in our agency's commitment to openness and accessibility.
- 3. Continued to expand OTDA's social media presence as part of OTDA's commitment to fostering transparency, engagement, and accessibility. This includes additional program-specific content to help the public better understand the function and importance of the agency's programming. New Info graphics have been used to highlight additional information, including newly published agency reports posted on the agency website and are available to the public.

INITATIVES TO BE IMPLEMENTED IN 2024

1. OTDA will publish a new report entitled <u>Transparency Through Acronyms: A Dictionary of</u> <u>Programs Managed by the New York State Office of Temporary and Disability Assistance</u>. To explain bureaucratic language and foster greater understanding of governmental programs, this dictionary will compile and clarify the diverse array of acronyms utilized within the OTDA's operational framework. From public benefits to affordable housing initiatives, this comprehensive reference tool will explain acronyms to facilitate communication, accountability, and accessibility in the agency's programming. 2. OTDA will publish a second edition of our report <u>New York State Benefit Programs by the</u> <u>Numbers</u>, that provides statistics for OTDA's major benefit programs by Congressional, Senate and Assembly District. The update to this unique report will reflect new Senate, Assembly and Congressional District boundaries that have changed due to redistricting.