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Governor

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Acting Superintendent

New York State Police Transparency Plan Update – 2024

Deliverables Achieved Since 2021:

Public Records and Information:

- Increased efficiency through technology.
 - NYSP utilizes the Open FOIL New York platform to ensure that members of the public can file a Freedom of Information Law (FOIL) request for public records with NYSP at any time.
 - NYSP created a Body Worn Camera unit to process public records requests pertaining to Body Worn Camera footage.
 - NYSP completed approximately 85,000 requests for records from members of the public.
- NYSP Public Information Officers (PIOs) regularly engage with the public and media.
 - NYSP PIOs ensure that the public is expeditiously informed on NYSP matters and incidents.
 - Press releases are posted to NYSP's public website for review by members of the media and the public.
 - NYSP utilizes its public website and social media platforms to publish information regarding incidents and to seek public assistance to help identify individuals alleged to have engaged in criminal conduct.
- NYSP published additional policies on our public website.
- NYSP public website provides a general "Contact Us" link, which allows the public to submit inquiries (accessible in 14 world languages).

Community Engagement:

- NYSP maintains a visible presence in all the communities we serve.
 - NYSP personnel contact information is listed on NYSP's public website.
 - NYSP Troops routinely hold public events for safety inspections and enforcement activities demonstrations.
- Recruitment of new members and employees.
 - NYSP Recruitment Officers are assigned to each Troop throughout New York State.

- Recruitment Officers attend public events in communities across New York State.
- Recruitment Officers assist candidates and serve as connections throughout the application process.
- NYSP increased the application age to 34 years old.

Initiatives to be Implemented in 2024:

Improving Access to Public Records and Information:

- NYSP will continue to improve response times to public requests for records.
- NYSP will advance projects to digitize records previously maintained as paper-based documents.
- In January 2024, NYSP added a Digital Media Specialist to be expand on our social media and online platforms. These platforms will provide greater information to the public regarding incidents, requests for assistance on certain matters from members of the public, and provide insight into the day-to-day activities of our members.

Increasing Community Engagement:

- Increase our presence within our communities by attending more public events to provide information to the public and foster relationships.
- Enhance collaboration between our members and the community by continuing safety inspections, enforcement activities, and appearing at educational events for school-age students and adults.