



AGENCY TRANSPARENCY PLAN UPDATE: January 31, 2024

AGENCY NAME: New York State Department of Transportation

DELIVERABLES ACHIEVED SINCE 2021

(describe at least 3 in detail)

1.) Engaging New Media:

- a. NYSDOT launched a successful podcast program, the “D.O.T. P.O.D” in 2023 to give listeners an inside look into the Department of Transportation and the people and processes that make it work. This innovative new podcast shares the human story of the Department by telling the first-hand stories of the people who help design, build, and maintain New York’s vast transportation network to help keep New Yorkers safe. Six episodes have aired since the program has launched and podcast episodes are uploaded to NYSDOT’s public website: [Podcast | Department of Transportation \(ny.gov\)](https://www.nysdot.gov/podcast)

2.) Transportation Master Plan Process:

- a. In 2023, the New York State Department of Transportation launched its Transportation Master Planning Process to define a long-range statewide transportation vision and will guide policies and priorities for New York State’s transportation system with an outlook to 2050. A Master Plan specific website was developed to solicit feedback directly from the public, public pop up events were held in each REDC region and the Department continues to solicit public comments: [New York State Transportation Master Plan - PublicInput \(nystransportationmasterplan.com\)](https://www.nystransportationmasterplan.com)

3.) Increasing Public Engagement:

- a. The New York State Department of Transportation is going above and beyond to ensure public participation in our project process. While any project that currently receives federal funding and goes through the NEPA process requires public notification and involvement, the state DOT has made a commitment to enhancing public engagement in our state funded project process. New York State Department of Transportation has held a number of public meetings and events to garner community feedback on projects being developed across the state. A number of projects have designated webpages to help encourage feedback and increase transparency about the project process like the redesign of the [Kensington Expressway](#) and [I-81 Viaduct Project](#) in Syracuse.



- 4.) Communicating with the Public:
 - a. In 2023, the Department of Transportation issued 599 travel advisories and press releases to help raise public awareness of our ongoing and completed projects, travel hazards, weather response efforts and more. All press releases and travel advisories can be found on NYSDOT's public website: [News & Events \(ny.gov\)](https://www.nysdot.gov/news-events)

- 5.) Safe Limo NY:
 - a. The New York State Department of Transportation launched a public webpage to increase transparency for passengers and improve safety of stretch limousines in the state. The site provides the public with information they need to verify that a stretch limousine is in compliance with New York's safety standards and provides directions to for filing a safety-related complaint: <https://webapps.dot.ny.gov/operator-safety-inspection-performance-data>

INITIATIVES TO BE IMPLEMENTED IN 2024

(describe at least two in detail)

- 1.) **Website Redesign:** The NYSDOT webpage is home to extensive records pertaining to the Department's mission, work and services. It serves as a resource not only to members of the public who can search for general information and data pertaining to our work, but also for professional organizations who conduct business with the department. During 2024, the Department of Transportation intends to begin the efforts required to redesign the agency website. The redesign will aim to make the website more user-friendly to ensure that members of the public can more easily navigate the site and those who partner with our agency on projects can more readily access information that need regarding things like professional and engineering standards, specifications and planning data.

- 2.) **Additional Podcast Episodes:** The Department will release at least 26 new podcasts in 2024.

- 3.) **Master Plan Release:** The Transportation Master Plan will be released publicly by the end 2024.